A PRACTICAL DRIVER HANDBOOK

# Verify before you pay.

A step-by-step guide to checking a traffic notice, protecting your information and keeping a useful payment record.



1 Stop safely
2 Find the issuer
3 Check the record
4 Pay correctly
5 Keep proof

An unexpected traffic-fine message needs a careful check, not a rushed payment. This handbook helps car owners, motorcyclists and family members organise the process without treating every province as one system.

## Start here

Read the authority on the notice. Open its official service yourself. Compare the record with your vehicle before authorising a payment. If something is wrong, preserve evidence and ask the issuing authority to review it.

**Inside:** choose the right authority (2), Punjab search (3), Sindh and Islamabad routes (4), payment checks (5), errors and review requests (6), message scams (7), printable checklist and sources (8).

Prepared by checkechallan.pk, an independent information website. This community guide helps drivers navigate official services; individual records and decisions remain with the issuing authority. Portals, payment menus and authority procedures can change. Generated artwork explains concepts; it does not reproduce an official screen.

01 / CHOOSE THE CORRECT ROUTE

# Who issued the notice?

Your vehicle registration province and the place where a notice was issued are different pieces of information.

Read the notice first: authority name, challan/reference number, vehicle plate, date and location. A Punjab-registered vehicle can travel outside Punjab. Do not choose a payment system from the number plate alone.

| Authority named on notice | Official starting point | Your next check |
|---|---|---|
| Punjab / PSCA | echallan.psca.gop.pk | Compare plate and identity/chassis fields requested by the live form. |
| Sindh / TRACS | tracs.sindhpolice.gov.pk/check-challan/ | Use the fields and instructions shown by the official Sindh service. |
| Islamabad / ICT Police | islamabadpolice.gov.pk → E-Challan Verification | Follow the authority website link to the traffic service. |
| Different or unclear issuer | The named authority's verified website or office | Confirm who manages the record before using another province's service. |

## Read a web address from right to left

For a named official destination, compare the complete hostname, not just a logo or the words "traffic police." A name such as **psca.gop.pk.example.com** belongs under example.com; it is not the PSCA hostname. A padlock shows an encrypted connection and does not, by itself, prove an organisation is genuine.

## Get the essentials ready

• **Vehicle documents:** registration plate and, where requested, the registered owner's CNIC or chassis details. Use only records you are authorised to access.

• **The notice:** save its reference and the original message. Do not put full identity numbers in a public comment or social-media post.

• **A safe device:** check on a trusted connection while parked. A helper should not retain another person's documents or banking details.

### If the official portal will not load

A timeout is not a finding of "no fine." Save the notice, try the authority homepage or return later, and ask the issuer about any approaching deadline. Do not pay an unfamiliar agent simply because the site is temporarily unavailable.

Source routes: [1] PSCA search, [4] Sindh TRACS starting point and [5] ICT Police service directory. Availability and limits are recorded on page 8.

02 / PUNJAB PSCA

# Search the right vehicle.

Use this sequence for the PSCA camera e-challan route, rather than assuming every paper or roadside challan uses the same lookup.

1. Open PSCA
2. Enter plate
3. Add required ID
4. Complete search
5. Compare result

## 1. Open the official search service

Type **echallan.psca.gop.pk** into the browser or follow the verification link from the PSCA website. Keep the notice beside you so you can compare details without relying on the message's payment link.

## 2. Use the fields the form actually requests

The PSCA search form reviewed for this handbook asks for the **plate number** and **a 13-digit CNIC or chassis number**. Follow the format examples shown on that form. Do not assume a CNIC alone searches every vehicle, and do not substitute a driving licence number for a field asking for another identifier. [1]

## 3. Complete any verification yourself

If a CAPTCHA or other verification appears, complete it normally. Do not give a stranger remote access to your phone to solve it. Recheck your typing before retrying an unsuccessful search; repeated guesses will not correct an ownership-record mismatch.

## 4. Read the record before deciding what to do

| Compare | What to look for |
|---|---|
| Vehicle identity | Plate and available vehicle description match your documents. |
| Incident details | Date, time, location, violation and image, where the service provides them. |
| Payment instructions | Reference, amount and any due-date information belong to this record. |
| Record status | Note exactly what the service displays; a screenshot of a search is not a bank receipt. |

### No result, wrong details or missing image?

Record the search date and the error wording. Check the issuer and input details. Use page 6 to prepare an enquiry. An empty search cannot establish that every possible traffic record is clear.

PSCA also describes e-challan checking and downloading in its Public Safety App. Use store links reached from PSCA's own website; do not install a forwarded APK. [2]

03 / SINDH AND ISLAMABAD

# Different authority, different instructions.

Do not carry Punjab menu names, reference formats or deadlines into another authority's process.

## Sindh: begin with the TRACS record

For a notice identifying Sindh Police TRACS, the starting point retained in this draft is **tracs.sindhpolice.gov.pk/check-challan/**. If it does not load, return to the Sindh Police website and locate the current public service or contact route. The TRACS page could not be live-inspected during this revision; its exact fields and payment options are not asserted here. [4]

• Read the issuer and reference on the notice. Enter only the details requested by the live official service. Do not reuse a Punjab PSID merely because both records concern traffic.

• Compare the vehicle and incident details that are available. If the record differs from your notice, save both versions and ask the issuer to explain the mismatch.

• Use only payment methods displayed for the verified notice. Ask the issuer about the current review process and any deadline; this draft does not claim a fixed appeal period or discount.

## Islamabad: follow ICT Police's service link

The official ICT Police website lists **E-Challan Verification** and links to its traffic service. Start at **islamabadpolice.gov.pk**, select that service, and follow the instructions shown there. This provides a way to find the current destination without trusting a forwarded shortcut. [5]

• Check the authority, plate and notice reference before submitting information. Use the payment instructions associated with the returned record, not a Punjab walkthrough.

• For a routine traffic enquiry, the ICT Police website currently lists **1915**. Confirm the number on the official site before calling. Emergency services are for emergencies, not ordinary payment-status questions. [5]

### Rawalpindi is not the same jurisdiction as Islamabad

Choose the authority that issued the notice. Nearby cities do not automatically share a lookup, fine schedule, payment reference or review procedure.

## If you are helping another driver

Let the owner enter confidential information where possible. Explain what you are opening and why. Do not ask them to send an OTP, wallet PIN or full bank-card image to you. Keep only the minimum documents needed for the enquiry and agree when to delete copies.

04 / PAYMENT AND PROOF

# Pay once. Keep the trail.

A notice, a payment reference and a receipt serve different purposes. Keep them together.

1. Verify notice
2. Confirm reference
3. Review amount
4. Authorise once
5. Save receipt

For Punjab payments, ePay publishes bank and other delivery channels, including mobile/internet banking, ATMs and over-the-counter payment. Its guidance describes a PSID-based process. The actual service and reference shown on your verified record take priority over an old tutorial. Do not add or remove digits to make a reference fit another field. [3]

| Before confirming | Your check |
|---|---|
| Correct service | The authority/levy shown matches the notice. Traffic Challan, Safe City eChallan, vehicle tax and licence fees are not interchangeable selections. |
| Correct record | Reference and vehicle/notice details shown by the payment channel match the record you intended to pay. |
| Correct amount | Review the full amount and any disclosed channel charge before authorising. Query unexplained differences. |
| Correct recipient | You are paying through the verified collection route, not a personal account supplied in a message. |

## Save a receipt that can be traced

Retain the transaction ID, date/time, amount, payment reference, channel and final result. Save the notice separately. Keep an unedited private copy; redact identity and account details before sharing a copy publicly. A screenshot saying “processing” is not the same as a completed-payment receipt.

## Money deducted but the notice still says unpaid

- Check whether the bank or wallet labels the transaction completed, pending, failed or reversed. Avoid making a second payment just to test the system.
- Ask the payment provider to trace a deduction using its transaction ID. Ask the issuing authority about the challan status using the notice reference. Record each support case number.
- Keep checking the official record and follow the provider’s stated resolution process. This handbook does not promise that every record updates instantly or within a fixed number of hours.

### Who can change what?

The payment provider can investigate its transaction. The issuing authority manages the traffic record and review decision. Check E-Challan cannot clear a fine, reverse a bank payment or guarantee a refund.

05 / ERRORS AND REVIEW REQUESTS

# Build a clear enquiry.

Organised evidence is more useful than repeated payments or a long message without a reference.

| Problem | Useful next step |
|---|---|
| No record found | Check issuer and input against the documents. Note date, URL and exact error. Ask the issuer about the notice rather than assuming cancellation. |
| Wrong vehicle / possible plate confusion | Save notice, available image and your vehicle description. Gather registration evidence and ask the issuer for the current review route. |
| Duplicate-looking notices | Compare each reference, time, location and offence. Similar-looking tickets are not automatically duplicates. Ask for clarification. |
| Payment deducted / unpaid status | Keep both notice reference and bank transaction ID. Seek payment tracing and traffic-record reconciliation separately. |
| Image or PDF not loading | Try a current browser or another trusted connection. Save the error and request access to the evidence through the issuer. |

## What to include in a review request

**Keep it factual:** notice/reference number; vehicle plate; date, time and location stated; the specific detail you dispute; documents or images supporting that point; and a way to reply. Explain what outcome you are requesting, such as checking a plate mismatch or confirming a payment.

### Example wording - adapt to your facts

“I request review of notice [reference]. It lists [detail]. My supporting record shows [different detail]. Please confirm the current review procedure, evidence required and whether any action is needed before the stated due date. I have attached only the relevant documents.”

## Protect the evidence and your deadline

• Use the review/contact route currently published by the issuer. Do not send CNIC copies to a number obtained only from a forwarded message.

• Keep original files private and unchanged. Label copies clearly. Save the acknowledgement or case reference and the date you submitted it.

• Ask whether a review request affects the payment deadline. Filing an enquiry should not be treated as automatic suspension, cancellation or permission to ignore the notice.

These are preparation guidelines, not a claim that every authority accepts the same documents or has the same appeal rights. The issuer must confirm the applicable procedure.

06 / MESSAGE AND PHONE SAFETY

# Pause before you tap.

Judge a notice by a verified official record, not by how convincing its logo, wording or sender name looks.



| Warning sign | Safer action |
| --- | --- |
| Urgent link or shortened address | Open the authority website yourself; inspect the full hostname. |
| APK or remote-access request | Do not install it to view or pay a fine. Use official website/store routes. |
| OTP, wallet PIN or password request | Do not disclose it to a caller, chat contact or intermediary. |
| Personal-account payment request | Confirm the official collection route against the verified record. |

## If you already clicked or paid

A click alone does not prove that money or data was stolen. Stop entering information. If you disclosed banking details or authorised a suspicious transaction, contact your bank or wallet through its known official channel promptly, explain what happened and ask about protective steps. Do not pay another “recovery” contact who promises to retrieve the money.

If you installed an unfamiliar app or allowed remote control, stop following the sender’s instructions. Use a trusted device to contact the payment provider and seek help securing the affected device. Preserve the message, address, transaction reference and relevant screenshots for a report through verified official channels.

Do not rely on one supposedly universal SMS code to authenticate all provinces. This handbook deliberately avoids a fixed sender-code claim because notification practices and authority channels can differ.

07 / KEEP THIS PAGE

# Your check-and-pay record

Use this worksheet privately. Do not write passwords, OTPs, wallet PINs or full card numbers here.

| Item | Your record |
|---|---|
| Issuing authority / official URL | _____ |
| Notice reference / vehicle plate | _____ |
| Incident date / stated due date | _____ |
| Details checked / any mismatch | _____ |
| Payment reference / transaction ID | _____ |
| Amount / payment date / result | _____ |
| Enquiry reference / next action | _____ |

**Before closing:** [ ] Correct authority [ ] Vehicle/details compared [ ] Amount checked
[ ] Receipt saved [ ] Official status rechecked [ ] Any unresolved issue recorded

## Sources and verification notes

Reviewed 20 October 2026. These references support the named services; they do not validate a reader's individual notice. Links are clickable in the PDF. Network failures are not evidence that a service has closed.

[1] PSCA e-challan search: echallan.psca.gop.pk. Search-indexed form reviewed: plate plus CNIC/chassis. Direct retrieval timed out during this revision.
[2] PSCA Public Safety App - authority description. Supports app checking/downloading; does not establish every current screen or processing time.
[3] ePay Punjab - official payment-channel guidance. Route and service selection should be rechecked when paying; no universal reference-length rule is applied here.
[4] Sindh Police TRACS - starting point. Live page timed out. Exact search fields, collection methods, review deadlines and discounts require Sindh authority confirmation.
[5] ICT Police - official service directory. E-Challan Verification link and traffic helpline checked; destination screens may change.

**Community support:** prepared by Check E-Challan to help drivers verify notices and use official services. Generated educational artwork and original process diagrams are not official portal screenshots. No fine schedule, guaranteed appeal result or guaranteed clearance period is asserted.

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